



TN/NM 7P-120

**SUPPLY CHAIN MANAGEMENT UNIT**  
**CORPORATE PROCUREMENT BRANCH**  
**OLD FORT PLACE**  
**DURBAN**

**Date:** 02/10/2018

**CONTRACT ADVERT**

**Contract Number:** 7P-120

**DESCRIPTION:** MAINTENANCE OF RFID LOSS CONTROL SYSTEM FOR A PERIOD OF 12 MONTHS

The supplier is required to deliver the services as follows;

- Service and maintain 20 X RFID loss Control Gates.
- Service and maintain 30 X RFID Staff Stations.
- Service and maintain 30 X Tag Manager circulation software.

**Maintenance must include.**

- 4 (quarterly) preventative services per year.
- All break downs and call outs within 12 month period.
- 24 hour response times to site.
- All spare parts and electronics.
- All software updates and installation due to PC upgrades.
- License agreement to Tag Manager Software.
- Carry stock of all necessary replacement parts locally.
- Own necessary tools and software to make necessary adjustments to ensure equipment is working efficiently.
- Provide a service to de -install and Re-install due to renovations.
- Follow all Fault reporting procedures to persons responsible.

**Closing Date for Tenders:** Wednesday 10 October 2018 @ 11:00 am

Tender documents are obtainable from 166 KE Masinga Road. City Engineers Building, Durban, Basement Cashiers (between 08:00 to 13:00 and 14h00 to 15:30)

**Submission of tender documents:** Tender documents must be deposited on tender box situated at Archie Gumede Place, Corporate Procurement Building, Durban, 4000 NOT any other Municipal tender box.

**Technical Enquiries To:** -

Thokozani Ngcamu - 0313112425

**Contractual Enquiries To:**

Ms Ncami Mazibuko – 0313117425