

SS/ 7A-479

SUPPLY CHAIN MANAGEMENT UNIT
CORPORATE PROCUREMENT BRANCH
OLD FORT PLACE
DURBAN

Date : 05 February 2019

CONTRACT ADVERT

Contract Number : 7A-479

Description : **CONDUCT CUSTOMER SATISFACTION SURVEY AS REQUIRED BY THE MUNICIPAL SYSTEMS ACT NO. 36 OF 2000 AT ASCERTAIN SATISFACTION LEVELS OF CUSTOMERS AND COMMUNITIES SERVED BY THE MUNICIPALITY FOR A PERIOD OF 3 MONTHS**

Closing Date for Tenders : Wednesday, 20 February 2019, 11.00am

COMPULSORY BRIEFING SESSION

A compulsory briefing session will be held on **Wednesday 13 February 2019 at 10.00am**. Service providers are to meet at the Committee Room 1, Pinetown Civic Centre, 60 Kings Road Pinetown; Failure to attend will invalidate the tender. **A register will be compiled and used as proof for attendance to briefing session.**

Documents are obtainable from the Cashier, at Basement, City Engineers Building, 166 K E Masinga Avenue (Old Fort Road), Durban between 8.00am to 3.00pm

Non Refundable Tender Charge : R 50.00

Sealed Tenders, marked with the Tender Number, are to be placed in the Tender Box located in the ground floor Corporate Procurement Building, Archie Gumede Place (Old Fort Place), Durban (and not any other municipal department).

All Enquiries To :-

<u>CONTRACTUAL ENQUIRIES</u>	<u>CONTACT TELEPHONE NUMBER</u>
Saras Sewsanker	031 311 7889
<u>TECHNICAL ENQUIRIES</u>	
Zinhle Gwala	031 312 3990


SENIOR MANAGER: CORPORATE PROCUREMENT